Title of the project: Improve the capacity of the Cambodian SNAs in participatory, integrated and sustainable urban planning and land management in order to upgrade the urban poor settlements and ensure access to basic services for vulnerable communities

Project n° CSO-LA/2017/385-497

TERMS OF REFERENCE (TOR)

Awareness Raising and Training
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# 1. ACRONYMS AND ABBREVIATIONS

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<tr>
<td>ACES</td>
<td>Association of Councils Enhances Services Project</td>
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<tr>
<td>ASAC</td>
<td>Associations of Sub-national Administration Councils</td>
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<td>ALA</td>
<td>Association of Local Authorities</td>
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<tr>
<td>AIMF</td>
<td>International Association of Francophone Mayors</td>
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<td>CSO</td>
<td>Civil Society Organisation</td>
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<td>EUD</td>
<td>European Union Delegation</td>
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<td>FPA</td>
<td>Framework Partnership Agreement</td>
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<td>ISAF</td>
<td>Implementation Social Accountability Framework</td>
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<td>LA</td>
<td>Local Authority</td>
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<td>NACPC</td>
<td>National Association of Capital and Provincial Councils</td>
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<td>NALA</td>
<td>National Association of Local Authorities</td>
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<td>NCDD</td>
<td>National Committee for Sub-National Democratic Development</td>
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<td>NLC</td>
<td>National League of Local Councils</td>
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<td>NP-SNDD</td>
<td>National Program for Sub-National Democratic Development</td>
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<td>PALC</td>
<td>Provincial Associations of Local Councils</td>
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<td>PAR</td>
<td>Public Administration Reform</td>
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<td>PFMR</td>
<td>Public Finance Management Reform</td>
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<td>PMI-LED</td>
<td>Partners for Municipal Innovation in Local Economic Development</td>
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<td>PPCH</td>
<td>Phnom Penh City Hall</td>
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<tr>
<td>RGC</td>
<td>Royal Government of Cambodia</td>
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<td>SDGs</td>
<td>Strategic Development Goals</td>
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<td>SNA</td>
<td>Sub-National Administrations</td>
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<td>SNDD</td>
<td>Sub-National Democratic Development</td>
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<td>SNIF</td>
<td>Sub-National Investment Fund</td>
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<td>TA</td>
<td>Technical Assistance</td>
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<td>TALD</td>
<td>Territorial Approach to Local Development</td>
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<td>UPS</td>
<td>Urban Poor Settlement</td>
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2. OBJECTIVE OF THE POSITION

The Phnom Penh City Hall (PPCH), the National Association of Capital and Provincial Councils (NACPC), the National League of Local Councils (NLC), the City of Paris (France) and the International Association of Francophone Mayors (AIMF) have decided to combine their respective competencies and experiences to implement a project to improve the capacity of the Cambodian Sub-national Administrations (SNAs) in participatory, integrated and sustainable urban planning and land management in order to upgrade the urban poor settlements and ensure access to basic services for vulnerable communities. A pilot project will be conducted to upgrade the Urban Poor Settlement (UPS) called the “Stung Meancheay canal community” located in four villages in the Stung Meancheay Commune Muoy, Stung Meancheay Khan, Phnom Penh.

The PPCH will mobilize its resources, share - with other Cambodian municipalities and provinces representatives - its experience and improve capacities in a peer-to-peer exchange with the City of Paris. The NACPC and the NLC will build on their past experience to consolidate their successes and overcome challenges. The AIMF will provide its operational experience and expertise in international network with cities in specific local development issues.

The project is looking for a qualified consultant/NGO to design, develop and deliver comprehensive awareness raising/training packages to the Stung Meancheay Canal communities.

Awareness raising aims to support communities, stimulate self-mobilisation and action, and mobilise local knowledge and resources. The aim of the training in this case is to accompany the community members all along the upgrading process.

3. DESCRIPTION OF THE PROJECT

1. Context and strategic issues

Phnom Penh and the main cities in Cambodia have experienced an exponential increase in their population: in Phnom Penh alone, the number of inhabitants doubled between 1998 and 2006 and the urban built area has grown from 110 km² to 160 km² in ten years. Moreover, Cambodia’s rate of urbanization (at 21%) is still beneath based on its level of GDP per capita, assuming that continuing and rapid urbanization may be expected in the years to come. Associated with strong economic growth and an influx of foreign investments, this can result in arbitrary development and urban sprawl, which would increase the cost of providing improved infrastructure, and negatively impact the environment and social equity.

In this regard, the urban poor communities, some of which were established since the 1990s and others more recently, face many challenges. They are located near old building structures, roads/streets/official dumping sites, vacant lands, ponds/swamps/lakes/river/canals, and rice fields or next to railways. The rapid urbanisation puts pressure on the existing infrastructure and marginalises groups facing difficulties to access urban amenities. Most do not have written documentation establishing the status of their land and have limited access to accurate information regarding land tenure. This makes them more vulnerable and susceptible to eviction or relocation. They also lack access to basic services such as water, sanitation, transport and waste management.

With the decentralisation process marked by the adoption of the Strategic framework for the Decentralisation and Deconcentration reforms in 2005 and the Organic Law on the Administrative management of the Capital, Provinces, Municipalities, Districts and Khans in 2008, the different levels of SNAs are required to assume responsibility for detailed land-use planning and investment. Despite the sub-national councils in place, the systems and regulatory frameworks established, decentralization in Cambodia remains an “unfinished agenda”. Challenges with regard to design, capacity and funding remain. Ministries are reluctant to transfer functions, funds and civil servants to subnational authorities even after a functional mapping and a review of 28 functions (representing 8 ministries).

In that respect, to positively shape the future of Cambodian cities and to upgrade the urban poor settlements, it is crucial that SNAs and national institutions ensure well-planned and well-managed urban growth.
Collaboration across agencies and a sustained commitment to the importance of principles of sustainability and inclusion are needed.

However, technical capacity in urban planning and land management remains insufficient and concentrated at the national level. While responsibility and financing are shifting downward from the municipality to the khan and sangkats levels, limited capacity at the local level is becoming a more burning issue: agencies are understaffed and underequipped. Only two master plans were approved in 2016 (Phnom Penh and Battambang) and two others were being developed (Kampong Chnang and Ta Khmau). The implementation of these Plans suffers from weak regulatory and technical capacities.

- **Lack of clarity in roles and responsibilities** between the different SNAs on the one hand, and between SNAs’ and ministries on the other hand. Although numerous plans related to urban development and land management exist, the implementation of these plans and enforcement of regulations is weak, leaving much scope for informality.

- **Lack of sectorial coordination**: At the planning level, sectorial coordination is necessary to ensure that urban plans meet the range of requirements of the status of a city. Cambodia has adopted two distinct planning systems, one for socio-economic development planning, overseen by the Ministry of Planning, and another for physical planning, overseen by the Ministry of Land Management, Urban Planning and Construction (MLMUPC). The relationship between the two planning systems is not well established.

In this regard, the objective of the action is to **enhance the capacities of the SNAs in urban planning and land management in order to upgrade the urban poor settlements** and ensure access to adequate, safe and affordable housing and basic services to vulnerable communities.

To do so, **the action will upgrade the Urban Poor Settlement called the “Stung Meancheay canal Community”** located in four villages in the Stung Meancheay Commune Muoy, Stung Meancheay Khan, Phnom Penh. It will build on the existing plans and enhance local capacities to implement and enforce them, **foster coordination between different levels of administrations, and lobby for the engagement of the ASAC in the National Committee for Land Management and Urban Planning and the National Committee for Housing**.

In that respect, the National League of Local Councils (NLC) and the National Association of Capital and Provincial Councils (NACPC) known as “Associations of Sub-National Administration Councils” (ASAC), and their joint Secretariat have a crucial role to play: advocating the interests of their members; lobbying with the government for enhanced devolution of functions, funds and functionaries; promoting knowledge and experience sharing; building capacity of members to deliver services.

**This objective will be pursued through the achievement of three main results:**

- **R1**: The living conditions of the communities of four adjacent villages (Meancheay village, Mencheay Muoy village, Meancheay Pi village and Phum Muoy village in Stung Meancheay Commune (also called sangkat), Stung Meancheay Khan in Phnom Penh **are improved** through the coordinated action between the different administrative levels and the enhanced capacities of the PPCH in urban planning and land management.

- **R2**: Law enforcement and coordination between the different levels of SNAs are improved by capitalizing on the results of the pilot initiative and through the advocacy strategy put in place.

- **R3**: The NLC and the NACPC are operational to fulfil their missions of advocacy, capacity building for their members, peer-to-peer exchange and sharing of good practices.

In order to achieve these three results, the NACPC, the NLC, the PPCH, the City of Paris (France) and the AIMF decided to associate their respective competencies and experiences.

**2. Target groups and Final Beneficiaries**

- **NACPC and NLC**:
The NACPC was established on 27/3/2013. It is composed of 24 provinces and the Phnom Penh City Hall. The NLC was established on 15/8/2006 and registered again after the General Assembly, which took place the 19/9/2014. It is composed of 14 Khans, 27 Municipalities, 162 Districts, 1646 Communes and Sangkats. The two ALAs have a common General Secretariat composed of 6 staff. The Secretariat is based in the Senate of Cambodia. The annual fees paid by the members are 50,000 USD a year for each association.

- Phnom Penh City Hall

Phnom Penh has witnessed significant urban growth over the last ten years, and now has approximately 2 million residents in an increasingly sprawling urban landscape. As Phnom Penh continues to grow, investments in urban planning and management with adequate infrastructure are critical. The result of not doing so include further congestion, sprawl, slums and environmental risks. PPCH has adopted in 2015 its Municipal Master Plan for Phnom Penh Land Use 2035 designed in a peer-to-peer exchange with the City of Paris. It also developed an urban transport master plan and a drainage master plan 2035 in cooperation with JICA and a Phnom Penh Green City Strategic Plan 2016-2025 with the Ministry of Environment.

The Urban Planning Division Design Office counts 50 employees, out of which only 10% have formal and initial training as planners. The division is responsible for the design of urban planning and investments in Phnom Penh.

The National Housing Policy of 2014 introduced the notions of micro-scaled planning and multi-level planning (the three levels of administrations involved: central, municipal and khan or Sangkat, inhabitants, CSO, private sector)

The Phnom Penh Urban Poor Assessment of 2012: 500 urban poor areas for approximately 250,000 to 400,000 inhabitants. Despite an 18% decrease of the number of urban poor settlements over the last 4 years in Phnom Penh, the city still counts 277 urban poor settlements, counting more than 100,000 people. 71% of them are not organized as communities and do not have savings scheme.

- Civil servants of the local urban planning and land management services of other SNAs:

According to the Organic Law, each SNA is supposed to develop a new strategic plan each five years. This is accompanied by a three-year rolling investment plan. Councillors are required to consult and represent the views of local people in this process. The MLMUPC have local departments in each level of SNAs (administration) in Cambodia who carry the responsibility of the establishing local urban planning documents. These services report on technical issues to the Ministry, but report administratively to their corresponding Council, which must validate their work and documents.

- Population of the selected area:

The communities living in the Stung Meanchey canal area consist of 562 families, or about 3,400 citizens; most of them arrived here 20 years ago, following the dismantling of the refugee camps on the Thai border; the community now spreads on four villages (locally called Phums) which depend on the authority of the Sangkat’s elected chief.

- National authorities, especially the Ministry of Land Management, Urban Planning and Construction (MLMUPC), and the Ministry of Interior.


The MLMUPC is in charge of Urban Planning, of the facilitation of local planning at sub national levels and its articulation and integration into the national plan and strategies. The MLMUPC chairs the National Committee for Land Management and Urban Planning, in which the SNAs are not represented. The Ministry of Interior is in charge of the supervision of Sub-national Administrations. During the National Conference on Decentralisation and Deconcentration reforms, on 23rd February 2018, the Prime Minister has reaffirmed his willingness to transfer functions from Line Ministries to SNAs.

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1 The Phnom Penh Survey – July 2018
Final beneficiaries:

- **Sub-National Administrations** (24 provinces + Capital, 14 Khans, 27 Municipalities, 162 Districts, 1,646 Communes and Sangkats and 14 147 villages): Each SNA is composed of councillors, a board of Governors, and civil servants.

- **Key stakeholders: Parliamentarians, Journalists and Academics**: They are not always aware of the challenges the Local Authorities (LAs) have to face. They need to get more information on LAs and to build enhanced relations with the LAs so as to take into account the local issues within their sphere of influence. For example, urban planning is not offered as a course of study in Cambodian institutes of higher education. Today, classes relating to urban planning are part as part of other degrees – Pannasastra University for instance offers planning modules as part of its Architecture programme – but deals with theories of urbanism as opposed to more technical aspects of urban policies and land use planning. Technical capacity remains concentrated at the national level. Without an academic pathway for the urban planning profession, technical officials in urban development offices have to learn as they go to build capacity.

3. Objectives

3.1 Overall Objectives

- By 2022, upgrade the urban poor settlements in Cambodia and ensure better access to adequate, safe and affordable housing and basic services for vulnerable communities;
- Support the Associations of Sub-National Administration Councils (ASAC) in their roles of defenders of LAs, promoters of transparency and accountability at local level, and disseminators of knowledge, good practices and technical assistance.

3.2 Specific objective

Improve the capacity of the Cambodian SNAs in participatory, integrated and sustainable urban planning and land management in order to upgrade the urban poor settlements and ensure access to adequate, safe and affordable housing and basic services for vulnerable communities.

4. Expected Results and Activities

**Result n°1** - The living conditions of the communities of the Stung Meanchey Canal Community are improved through a coordinated action between the different administrative levels and the enhanced capacities of the PPCH in urban planning and land management.

*Activity 1: Support the PPCH in urban planning and land management to improve the living conditions of the Stung Meanchey Canal Community*

*Activity 1.1: Support the internal organisation of local communities, their involvement in investment prioritization and design*

*Activity 1.2: Enhance capacity and coordination between the PPCH of the planning and investment division and their counterparts in sangkats and khans*

*Activity 1.3: Update the area’s planning documents and the definition of their needs*

*Activity 1.4: Conduct awareness raising and training for local communities*

*Activity 1.5: Support to housing and provide public infrastructures*

**Result n°2** – Law enforcement and coordination between the different levels of SNAs are improved by capitalizing on the results of the pilot initiative and through the advocacy strategy put in place.

*Activity 2: Support and implement an advocacy strategy on “cities without slums” and sustainable urban planning with NLC and NACPC*

*Activity 2.1: Design a communication and advocacy strategy, including thematic forums and case studies*
Activity 2.2: Setting up partnerships with key stakeholders to support advocacy work (members of Parliament, journalists, academics)

Activity 2.3: Set up and implement an excellence price in urban planning

**Result n°3** – The NLC and the NACPC are operational to fulfil their missions of advocacy, capacity building for their members, peer-to-peer exchange and sharing of good practices.

**Activity 3: Enhancement of the capacities of the NLC and NACPC.**

**Activity 3.1:** Consolidating the structure of the General Secretariat of the ASAC

**Activity 3.2:** Providing logistical resources for an effective functioning of the General Secretariat

**Activity 3.3:** Capacity building of the ASAC General secretariat, including a peer-to-peer exchange in an ASEAN country

**Activity 3.4:** Implement and regularly update the manual of procedures of the Secretariat

**Activity 3.5:** Support to internal governance: organisations of Board meetings, General Assemblies

**Project governance:**

A steering committee composed of the NACPC, the NLC, the AIMF, the PPCH and the City of Paris will be set up to coordinate the action. It will meet twice a year and can be held by videoconference.

A project management team will be responsible for carrying out the different activities defined in the action plan in accordance with AIMF and EU procedures. In addition, it will be responsible for reporting on each activity as well as producing the interim and final reports.

It will be composed of the AIMF, the ASAC General Secretariat and:

- 1 project coordinator: responsible to assist and monitor the execution of the activities
- 0,5 Secretary General of NLC and NACPC
- 1 urban planner based in the Division of Urban Planning of PPCH
- 1 Policy Development, Planning and Monitoring & Evaluation Officer in charge of institutional development of the ASAC, M&E of the implementation of the Action, drafting the reports;
- 0,5 Financial Officer (NLC-NACPC) in charge of the financial management and implementation of the PRAG;
- 0,5 Administration and Human Resources Officer (NLC-NACPC)

5. Role of the different stakeholders in the implementation of the action

**AIMF:** The AIMF ensures the coordination of the action’s implementation. The AIMF also conducts the administrative and financial management of the project in close contact with the co-applicants, in compliance with the applicable *General Conditions* and the PRAG. The AIMF has managed as lead-applicant 14 projects with the EU and several projects of the same size with the EU, national agencies, and international foundations. The AIMF budget is 7 M€/year from which 85% are dedicated to the investments, activities and co-financing. AIMF has a guarantee fund of 1,5 M€ in order to secure its co-funding commitments.

**PPCH:** The City Hall of Phnom Penh is in charge of the implementation of the pilot project with the respective khans and sangkats. PPCH is the most experienced SNA in the transfer of functions to SNAs in Cambodia. The city also has experienced executives who can share their knowledge and experience with other SNAs in the country. Speaking the same language, sharing similar experiences regarding the implementation of their functions, they can make fruitful peer-to-peer exchanges

**NLC and NACPC:** The General Secretariat of the NLC and NACPC ensures the operational execution of the project action plan. The ASAC-Secretariat is experimented in the implementation of international and EU projects: EU-UNDP project on Democratic and Decentralized Local Governance, 2006-2011 and ASAC
Councils Enhanced Services (ACES), 2012-2017. The Secretariat will draft the report to the steering Committee. The daily management of the action plan will be closely coordinated with AIMF.

City of Paris: The City of Paris and the City of Phnom Penh engaged in a formal partnership since 1993. This cooperation has covered many municipal functions and in particular, urban planning and land management. The APUR (the Agency of Urbanism of the City of Paris) and the Division of urban Planning of Phnom Penh has engaged in a broad peer-to-peer exchange (urban planners and engineers from Paris working with peers in Phnom Penh, urban planners of PPCH participating in trainee and on the job training in Paris) which lead to the adoption to the Phnom Penh Master Plan 2035 in 2015. Sub-Decree n°181 SDE of the 23/12/2015 endorses the implementation of Master Plan for Phnom Penh Land Use for the target year of 2035. This partnership is on-going and deals with its updating and implementation.

6. Calendar

The duration of the project is 36 months beginning the 1/1/2019.

4. DESCRIPTION OF THE POSITION

1. Beginning and end of the contract

The contract has duration of 10 months, starting from 2 March 2020 to 2 December 2020.

2. Description of the position

The project is looking for a qualified consultant/NGO to develop, design and deliver comprehensive awareness raising/training packages. The consultant/NGO is most importantly responsible for designing and delivering training on one or more modules that have already been identified by the implementing partners after the results of an assessment that has been conducted in the site. The four modules are the following: waste management; sanitation and hygiene; vocational training; and loan and budget management. The consultant/NGO can apply to deliver training on:

- Waste management and/or;
- Sanitation and hygiene and/or;
- Vocational training and/or;
- Loan and budget management.

Each module should be conducted in the period of two months. The consultant/NGO can choose to train the communities on one of the modules in which they are specialised or choose to train all of them if qualified. The local administrations and the councillors shall participate to the training, and they should take place at the Stung Meanchevy Canal.

In order to achieve the main objective, the consultant/NGO shall discuss with the project management team on effective and feasible awareness activities to implement. The consultant/NGO needs to provide to the project management team a plan and schedule of the training, including the materials to be delivered. The consultant/NGO is responsible of organising the content and logistic managment of the training.

The consultant/NGO will work and cooperate with staff of the PPCH, City of Paris, AIMF, NACPC, NLC and the representatives of the khan and sangkat.

3. Tasks

- Identify the methodology of training and discuss with project management team for approval;
- Prepare the content and organisation of the training;
- Submit an awareness raising/training package development plan, to discuss during a consultative meeting with the team for approval;
- Deliver the training on the aforementioned modules;
- Provide training and awareness campaign materials (videos/pictures) to the participants;
- Involve the representatives of the khan and sangkat;
- Keep track in each session of the number of participants;
- Assess by the end of the training session the knowledge and skills of the participants.

4. Workplace

The workplace is located in Phnom Penh.

5. Procedure

A selection committee composed of the NLC, the NACPC, PPCH, City of Paris and AIMF, on the basis of a job advertisement published, selects the applicants.

The candidates have 3 weeks to communicate their application form after the publication of the job advertisement.

The applications will be assessed using the criteria set up in this description of the position. If the application is positively assessed, the candidates will be invited to a job interview.

Remuneration:

- A total fee to the consultant/NGO (exclusive of all taxes) will be as agreed and mentioned in the contract based on the financial proposal developed and negotiated cost for the consultancy;
- Payment shall be made in three instalments to be agreed in the contract.

Steering committee will provide to the selected candidate:

- Full project description;
- Contacts of relevant stakeholders;
- Assessment of the Stung Meanchey Canal, zone 1;
- Map of the Stung Meanchey Canal.

6. Qualification

The consultant/NGO shall have the following qualifications:

Skills

- Extensive work experience and proven record in awareness raising campaigns and training;
- Having wide range of experience with urban development issues, urban planning, slum upgrading and urban renewal;
- Excellent knowledge in one or more of the following subject matter: sanitation and hygiene; waste management; vocational training; loan and budget management;
- Interest in participatory process, especially participatory planning methods and social mediation;
- Excellent interpersonal skills, curiosity and adaptability;
- Organised, efficient and rigorous;
- Having experience in working with international partners, especially the European Union;
- Experience working with local decision makers;
- Knowledge of decentralization and deconcentration reform in Cambodia would be appreciated;
- Having good knowledge of English, both speaking and writing;
- Knowledge of Khmer is required;
- Ability to meet deadlines.

In case of an NGO, the organization shall present references of similar actions and show its capacity to mobilize the qualifications mentioned above.
**Education**

- Holding a bachelor’s degree with 10-year experience or a master’s degree with 5-year experience in relevant disciplines such as slum upgrading, urban planning, local development, social sciences etc.

**7. Nationality**

Cambodian candidates as well as candidates based in Cambodia from a European country or a country whose cities are member of AIMF (cf. list: [http://www.aimf.asso.fr/-Les-membres-.html](http://www.aimf.asso.fr/-Les-membres-.html)) can apply to the position.

**8. Application form**

The application form is composed of:

- A cover letter presenting the motivation of the candidate, his/her comprehension of the issues at stake and of its responsibilities;
- A curriculum vitae (CV)
- A financial proposal

Prior to the signature of the contract, the candidates will have to provide:

- References for job experience (copy of the contract, pay roll, certificate);

The application has to be sent in English to the following addresses:

- soy_sethika23@yahoo.com;
- sp@aimf.asso.fr; Ljaboeuf@aimf.asso.fr ; c.alfred@aimf.asso.fr ;
- Elodie.Cuenca@paris.fr
- vannak.seng@gmail.com
- valeriacrístofolipp@gmail.com

**Application closing date:** 14 February 2020